Together by Hyatt

REIMAGINING EVENTS

Meeting You Where You Are

We’re better together. That’s why we’ve developed Together by Hyatt, a new approach to events to help bring people together again with a deeper sense of trust, connection and wellbeing.

We know that events will look and feel different from what we all remember, but we also know that the joy of being able to come together again is a powerful motivator for finding the way forward with a focus on safety. Whether it’s a wedding or your company’s first face-to-face brainstorming session, Hyatt is your partner in co-creating exceptional events that reflect the new world. We can’t wait to work with you to plan, problem-solve and bring your vision to life.

Flexible Options for Every Event

Wherever you are, we’re here. Trust that when you meet at any Hyatt hotel around the world, you can do so with peace of mind. And, should some of your attendees not feel ready to attend in person, we can help customize your event to seamlessly make it hybrid. Because distance shouldn’t keep us apart.

IN-PERSON

Our new protocols for cleanliness, event layout and flow are designed to focus on attendees’ safety, comfort and enjoyment, while our newly developed digital tools help planners access the information and on-the-ground support they need with minimal contact.

HYBRID

We know not all of your attendees may feel comfortable traveling to gather, so we’re ready to assist you in making your event hybrid. We will have a team of dedicated experts to help you navigate the technology needed to create a fully integrated shared experience for all who participate.

Mark Hoplamazian
President and CEO
Hyatt Hotels Corporation
Together by Hyatt Leads with Care

We’ve developed an exclusive new range of services to help you across every step of the event planning journey.

CARE + SAFETY
We put health at the heart of our hospitality. Through our Global Care & Cleanliness Commitment, we’re building on existing rigorous safety protocols.

- We’ve established clear guidelines for every element of the event with a focus on your group’s safety.

- All Hyatt hotels around the world are required to secure GBAC STAR™ accreditation from the Global Biorisk Advisory Council™ (GBAC), and each of our properties has a dedicated Hygiene & Wellbeing Leader.

- Every element of guest interaction in our hotels has been optimized to prioritize safety.

CARE + WELLBEING
From meditation breaks to thoughtfully crafted, sustainably sourced menus, we’ll leverage our wellbeing expertise for your event.

- A full suite of content from Headspace and Miraval resorts to inspire and connect on-site and virtual attendees.

- Food and beverage menus are just as healthy and delicious as always, while our new safety protocols, Personal Preference tableside ordering, and meal options for virtual attendees (such as recipe ideas and guided videos from Hyatt Chefs) meet the moment.

CARE + TECHNOLOGY
We can offer a comprehensive set of technology solutions across every phase of your event to make it easy for you to create engaging and interactive in-person, as well as virtual, experiences.

- We’re proud to announce that we are working with Swapcard, a world-class event technology expert, to help planners create inspiring hybrid and virtual events.

- Our full suite of proprietary event technology tools simplify every aspect of your event planning and execution.
CARE + SAFETY

• Our protocols include:
  • Mask requirement for all colleagues.
  • Increased cleaning of high-traffic areas with hospital-grade disinfectant.
  • Registration tables with dividers available.
  • Signage encouraging social distancing, plus designated entrances and exits to provide safe passage available.
  • Care stations available offering personal protection products.
  • Hand sanitizing stations throughout the meeting space.

• The quality and creativity of our food and beverage offerings won’t change while we focus on a safe experience:
  • Buffet attendants available to assist with personal food selection.
  • All preset food items covered for plated meals.
  • Beverage attendants available to pour coffee/tea.
  • Individually portioned food presentations.
  • Limiting time food is displayed.

• Event room safety improvements include:
  • Meeting room sanitation available prior to use.
  • Adherence to social distancing requirements. Current recommendations:
    • Schoolroom = 2 per 6’ table
    • Conference = 2 per 8’ table
    • U-Shape = 2 per 8’ table
    • Rounds = 6 chairs per table
    • Theater = chairs 18” apart
    • All audiovisual equipment sanitized between speaker usage.

• Contactless meeting planning tools:
  • Meetings booked instantly online.
  • Virtual tours of the hotel and event spaces.
  • Collaborative diagramming software that ensures meeting room setups are socially distanced.
  • Event Concierge app that provides instant communication with the hotel events team.
  • Hyatt Planner portal that gives access to key reports and information in one convenient place including interactive Group Bill

Please contact your Sales or Event Manager for more information.
HYATT’S GLOBAL CARE & CLEANLINESS COMMITMENT

• Cleanliness and Safety, With You in Mind
  • Sanitizer stations prominently placed throughout hotels
  • More frequent cleaning of public spaces and guestroom surfaces
  • Enhanced food safety and hygiene protocols
  • Removal of certain high-touch items from guestrooms and meeting space

• Distance Can’t Stop Us From Caring
  • Non fully vaccinated guests required to wear face masks or coverings in hotel indoor public areas and when moving around in outdoor areas. Face masks or coverings recommended for fully vaccinated guests.
  • Social Distancing signage in elevators and revised maximum capacity guidelines
  • Knock-and-go contactless room service

• Connect With Us Your Way*
  • Digital check-in and checkout + Digital key
  • In-room Chromecast
  • Curated meditations from Headspace
  • Hotel stay bill

*World of Hyatt app required for some digital amenities
WHEREVER YOU ARE IN YOUR JOURNEY, WE’RE HERE WITH YOU – WITH INSPIRATION, CONNECTION AND SUPPORT. LET’S BUILD THE FUTURE OF EVENTS. TOGETHER.

PLEASE CONTACT YOUR SALES OR EVENT MANAGER FOR MORE INFORMATION.

HYATT REGENCY JACKSONVILLE RIVERFRONT
225 East Coastline Drive, Jacksonville, FL 32202
T: 904.588.1234 E: Jaxrj.rfp@hyatt.com